



PROFILE

# DR. SHAWNTIA KEY

Dr. Key has expertise in strategic planning, program development, student advising, curriculum design, and intercultural competency. She has a demonstrated record of cultural awareness and respect towards cultural differences and diverse perspectives and experiences.

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2020 - Current

**Course Instructure • University of California Extension**

- **Micro MBA: Culture and Diversity (module):** designed for those who desire an understanding of the key fundamentals of business and the current strategic issues, challenges, and opportunities companies face in today's evolving global environment.
- **U.S. Society and Cultural Studies (course):** a Japanese-US bridge program to engage students with issues of diversity, multiculturalism, and cultural identity in the United States.
- **Understanding Self and Relationship-Building to Enact Change Across Cultures (course):** prepares students to self-reflect on their privilege and experiences to be informed and active change agents within their communities and globally.

2018 - 2020

**Director, Global Programs • Global Experiences, Inc.**

Developed, implemented, and managed the Global Programs unit, including designing and training emergency response, contracts and agreements, business development and partnerships, hiring and training, supervising international and domestic teams, management of proposals for operating and opening new global destinations, while maintaining a high-ranking program and staff satisfaction.

2016 - 2018

**Associate Director, Internationalization • NAFSA**

Led professional development efforts with and for university and affiliated senior administrators and international officers (SIOs) seeking to develop and distribute comprehensive internationalization on their campus. The position included the facilitation of organizational strategic goals, program evaluation reports, budget and reconciliation of services, membership elections for national and regional divisions, marketing and content designer, and the management for the NAFSA annual and regional conferences, the yearly Washing Leadership Meeting, AACTE and NAFSA Conference, and AIEA conference.

2012 -2016 **International Programming Coordinator and Advisor • University of Pittsburgh**

Designed and managed the undergraduate programming and orientation for international students within the Division of Student Affairs. Role included hiring, training, and mentoring student leaders (domestic and international) in intercultural communication and competency through program development, group facilitation, leadership exploration, contract agreements, program overseeing, student elections, and student government board facilitation with six cultural student organizations, and managing and allocating the yearly budget for student hiring, programming, and product development.



WORK

# DR. SHAWNTIA KEY



## SKILLS & AWARDS

|                    |           |
|--------------------|-----------|
| Customer Service   | ● ● ● ● ● |
| Microsoft Office   | ● ● ● ● ● |
| Risk Management    | ● ● ● ● ● |
| SalesForce • CRM   | ● ● ● ● ● |
| Virtual Engagement | ● ● ● ● ● |
| Web Design         | ● ● ● ● ● |

(Word Press and Weebly)

|      |   |
|------|---|
| 2021 | Consultant • Intern Direct - LoPair Au Pair   |
| 2020 | Best 2019 Internship Program<br>Community Choice Award, GoOverseas<br>Top Rated Organization & Program<br>Internship Programs, GoAbroad |
| 2018 | Innovation Award, Global Experiences  |
| 2015 | Outstanding Performer Award<br>Student Affairs, University of Pittsburgh  |
| 2014 | Advisor of the Year<br>Student Affairs, University of Pittsburgh  |



Advising & Mentorship



Program Development



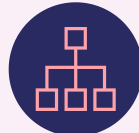
Cultural Sensativity Training



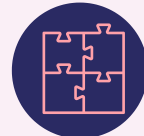
## EXPERIENCES



Relationship Development



Senior Management



Student Services and Programs  
(+ international students)



## EDUCATION

|               |   |
|---------------|---|
| April 2018    | Doctorate, Higher Education Management • University of Pittsburgh |
| December 2011 | Masters, International Education • Concordia University, Irvine   |
| April 2009    | Bachelors of Arts, International Studies • Hiram College          |